



TIPPING

Simple and intuitive implementation of Tipping on integrated payment terminals.



Making tipping simple



Supports multiple tipping percentages, customer selected tip amount or customer tip bypass



Tipping has been implemented by Linkly in a seamless, non-intrusive component of the payment flow



Automated tipping reconciliation

Highly intuitive tipping process

Though tipping has become a common practice in service-based industries, trying to figure out what the correct tip amount is can be difficult. Whether it is rounding the bill to the nearest whole number, choosing a percent of the overall amount / an appropriate dollar amount, there is a variety of different methods customers choose to pick a tip amount. Linkly solves this with our intuitive tipping process.

Simple implementation

Linkly has created an easy to use tipping menu. Three "percentage based" options are available that can be configured via the Point of Sale System (Linkly EFT-Client) and loaded to the payment terminal.

Persistent Tipping Model

Linkly Tipping values are entered into the POS, rather than the payment terminal removing the need to rekey values into the payment terminals when a terminal is replaced.

Secure

Tipping changes can only be made by staff that have access to the secure components of your Point of Sale system (EFT-Client).

Customer Selection

There is no need for a waiter to participate in the tipping process as the payment flow is clear, concise, intuitive, and fast.

Ease of reconciliation

The payment terminal will create a receipt with a clearly defined 'Tip' section which displays the 'tip amount'. All transactions that include a tip amount will be passed to the POS. Tipping totals can be accessed from the EFT-Client Totals or via the Settlement API.

Implementation just takes 5 simple steps:

1. Contact your merchant acquirer to request installation of a Linkly Tipping compliant payment terminal.
2. Apply directly to your merchant acquirer to enable Tipping.
3. Enable Tipping on your POS
4. Upon delivery of your payment terminal configure the percentage tipping values via the Linkly Client. Enable Tipping options and configure your preferred Tipping rates. Alternatively, if you are satisfied with the default values (5%, 10%, 15%)
5. You're ready to go. Each transaction processed will include Tipping.

Expert support is on hand through our Client Help Desk

Of course, we are always here to help. From POS integration, through to resolving technical issues, you can rely on our expertise every step of the way.



Want to know more?

We'd be happy to help with more information or advice about your solution implementation. Simply email: sales@Linkly.com.au